

# Account Types

- [Free Account](#)
- [Pro Account](#)
- [Enterprise Account](#)

# Free Account

## Events

- Active events: 3
- Length: 1 hour of livestreaming
- Capacity: 250 viewers
- Staff pass

For more information, see our guide on how to [create your own Event](#).

## Streams

- Quantity: 1
- Format: Standard or 360°
- Access: Default
- Type: Live

For more information, see our guide on how to [create your own Stream](#).

## Devices

- Video Wall (1 max): Web or App Video Wall
- Pair Camera (1 max)

For more information, see our guide on how to [create your own Devices](#).

## Invitation Template

- Default template

For more information, see our guide on how to create [Invitations](#).

## Guest Lists

- No Guest Lists (Social sharing is available to free account users)

For more information, see our guide on how to create [Guest Lists](#).

## Registration & Ticketing

- No registration available

## Publishing platform

- Published events will only be accessible through the mobile app client

## Organizations

- 1 organization limit

## Organization Members

- Max 1 member within your organization

## KPI Export

- Key performance indicators unavailable for free account users

## Profanity Filter

- ON for Public events
- ON/OFF for Private events

For more information, see our guide on [Stream Chat Settings](#)

## Organizations

- 1 organization limit

## Event Features

- Stream Chat
- Video Wall

For more information, see our guide on [Event Features](#).

## Branding

- Branding is available to all account types

## In-Stream Services

- Shopping (ecommerce)
- Polls
- Featured Catalog
- Actionable items (e.g. QR codes)

For more information, see our guide on [In-Stream Services](#).

## Saved Shopping Carts / Cart Reminder

- During event only

## Restream Events

- Restream unavailable

For more information, see our guide on how to [create your own Event](#).

## Moderation Dashboard

- Moderation dashboard available for all account types

For more information, see our guide on [Moderation Dashboard](#).

## Presenter Tablet

- Presenter tablet is available to all account types

For more information, see our guide on [Presenter Tablet](#).

## Upgrade

Looking to upgrade your account? [Click here to upgrade](#)

# Pro Account

## Events

- Active: 25 active events
- Length: 6 hour livestream duration limit
- Restream: Restream event can be active for 3 months
- Capacity: 1000 viewers
- Staff Pass

For more information, see our guide on how to [create your own Event](#).

## Streams

- Quantity: 10 active streams
- Format: Standard, 360°, Simulated
- Access: Default, Staff or Premium
- Type: Live or Restream

For more information, see our guide on how to [create your own Stream](#).

## Devices

- Video Wall (5 max): Web, App and Resolume Video Walls
- Pair Camera (5 max)
- Pro Publisher (1 max)
- Front Row (3 max)
- Automation/Smart Lighting

For more information, see our guide on how to [create your own Devices](#).

## Invitation Template

- Default template
- Custom templates

For more information, see our guide on how to create [Invitations](#).

## Guest Lists

- Custom guest lists available

For more information, see our guide on how to create [Guest Lists](#).

## Registration & Ticketing

- Registration and ticketing options available

For more information, see our guide on how to set-up an events [Registration and Ticketing](#).

## Publishing platform

- Available on all platforms (App, Web, HMD)

## Organizations

- 1 organization limit

## Organization Members

- 10 members within your organization

## KPI Export

- KPI export available per event

For more information, see our guide on [KPI exporting](#).

## Profanity Filter

- ON / OFF options for Public & Private events

For more information, see our guide on [Stream Chat Settings](#)

## Event Features

- Stream Chat

- Video Wall
- Front Row
- Automated Actions (e.g. Smart Lighting)

For more information, see our guide on [Event Features](#).

## Branding

- Branding is available to all account types

## In-Stream Services

- Shopping (ecommerce)
- Polls
- Featured Catalog
- Actionable items (e.g QR codes)

For more information, see our guide on [In-Stream Services](#).

## Saved Shopping Carts / Cart Reminder

- During event
- Saved for 15 days

## Restream Events

- Yes available with Pro Publisher

For more information, see our guide on how to [create your own Event](#).

## Moderation Dashboard

- Moderation dashboard available for all account types

For more information, see our guide on [Moderation Dashboard](#).

## Presenter Tablet

- Presenter tablet is available to all account types

For more information, see our guide on [Presenter Tablet](#).

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# Enterprise Account

## Events

- Active: per event pricing (Inquire for more information)
- Length: 72 hours of cumulative livestream time
- Restream: Restream event can be active for 6 months
- Capacity: 20,000 viewers
- Staff Pass

For more information, see our guide on how to [create your own Event](#).

## Streams

- Quantity: per stream pricing (Inquire for more information)
- Format: Standard, 360°, Simulated or 3D
- Access: Default, Staff or Premium
- Type: Live or Restream

For more information, see our guide on how to [create your own Stream](#).

## Devices

- Video Wall (Unlimited): Web, App and Resolume Video Walls
- Pair Camera (Unlimited)
- Pro Publisher
- Front Row (Unlimited)
- Automation/Smart Lighting

For more information, see our guide on how to [create your own Devices](#).

## Invitation Template

- Default template
- Custom templates

For more information, see our guide on how to create [Invitations](#).

## Guest Lists

- Custom guest lists available

For more information, see our guide on how to create [Guest Lists](#).

## Registration & Ticketing

- Registration and ticketing options available

For more information, see our guide on how to set-up an events [Registration and Ticketing](#).

## Publishing platform

- Available on all platforms (App, Web, HMD)

## Organizations

- Per organization pricing (Inquire for more information)

## Organization Members

- Per member pricing (Inquire for more information)

## KPI Export

- KPI export available per event

For more information, see our guide on [KPI exporting](#).

## Profanity Filter

- ON / OFF options for Public & Private events

For more information, see our guide on [Stream Chat Settings](#)

## Event Features

- Stream Chat
- Video Wall
- Front Row

- Automated Actions (e.g. Smart Lighting)

For more information, see our guide on [Event Features](#).

## Branding

- Branding is available to all account types

## In-Stream Services

- Shopping (ecommerce)
- Polls
- Featured Catalog
- Actionable items (e.g QR codes)

For more information, see our guide on [In-Stream Services](#).

## Saved Shopping Carts / Cart Reminder

- During event
- Saved for 30 days

## Restream Events

- Yes available with Pro Publisher

For more information, see our guide on how to [create your own Event](#).

## Moderation Dashboard

- Moderation dashboard available for all account types

For more information, see our guide on [Moderation Dashboard](#).

## Presenter Tablet

- Presenter tablet is available to all account types

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