

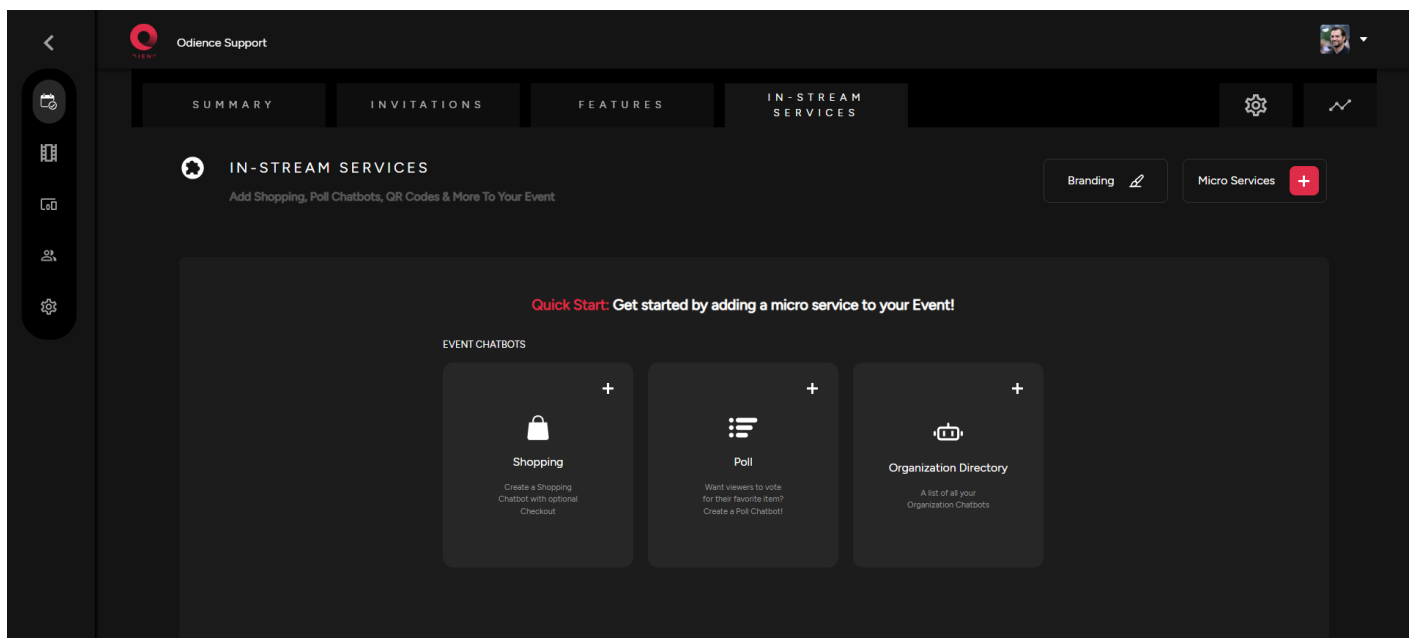
Shopping Chatbot

Create Shopping Chatbot

Connect to a Shopify, Magento & other stores or to a Merchant Product Feed.

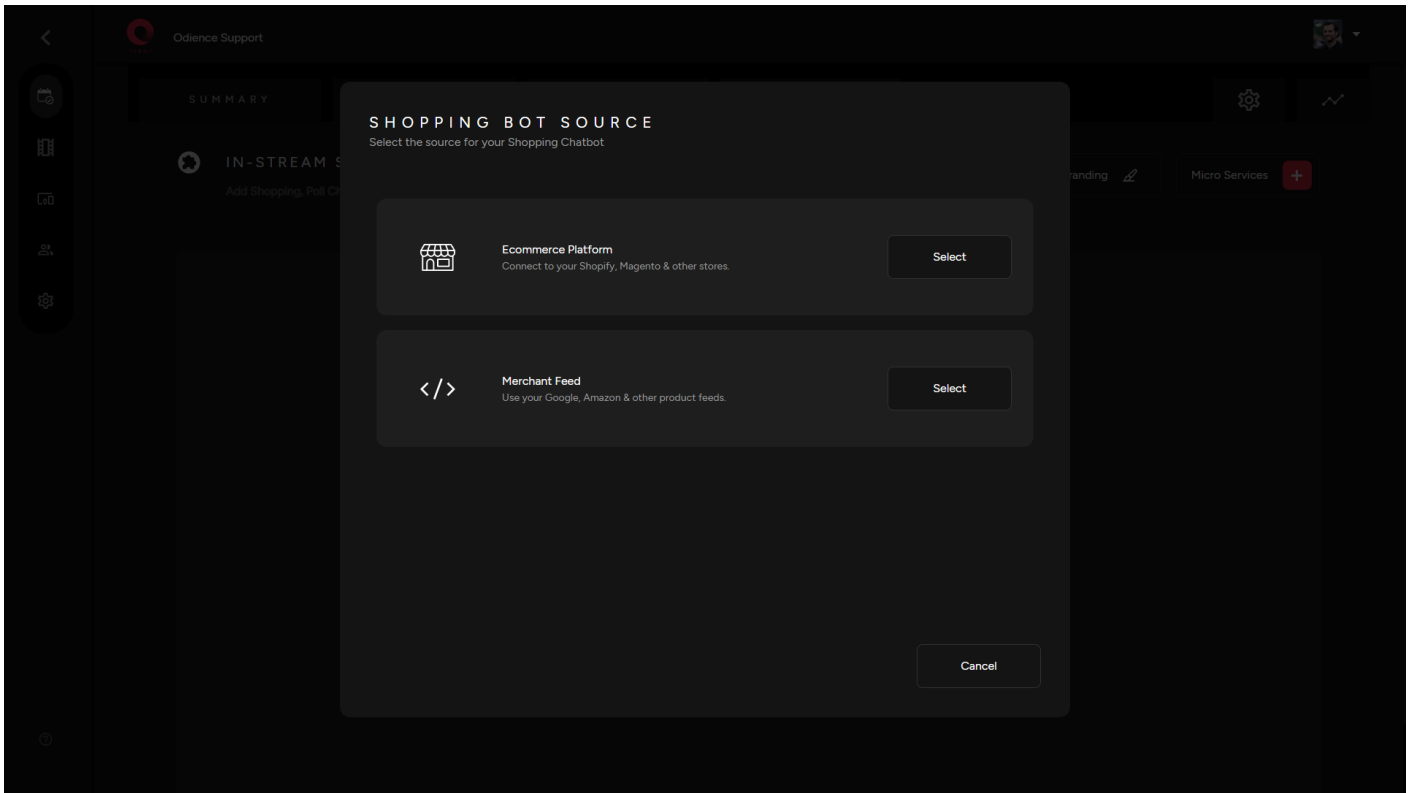
Note: Creating a Shopping Chatbot with an Ecommerce platform or with a Merchant Product Feed is identical. Only difference is in the product links you will need to provide. Follow steps below for more details...

1. Select Shopping in your Quick Start or by selecting Add Chatbot in your Micro Services dropdown.

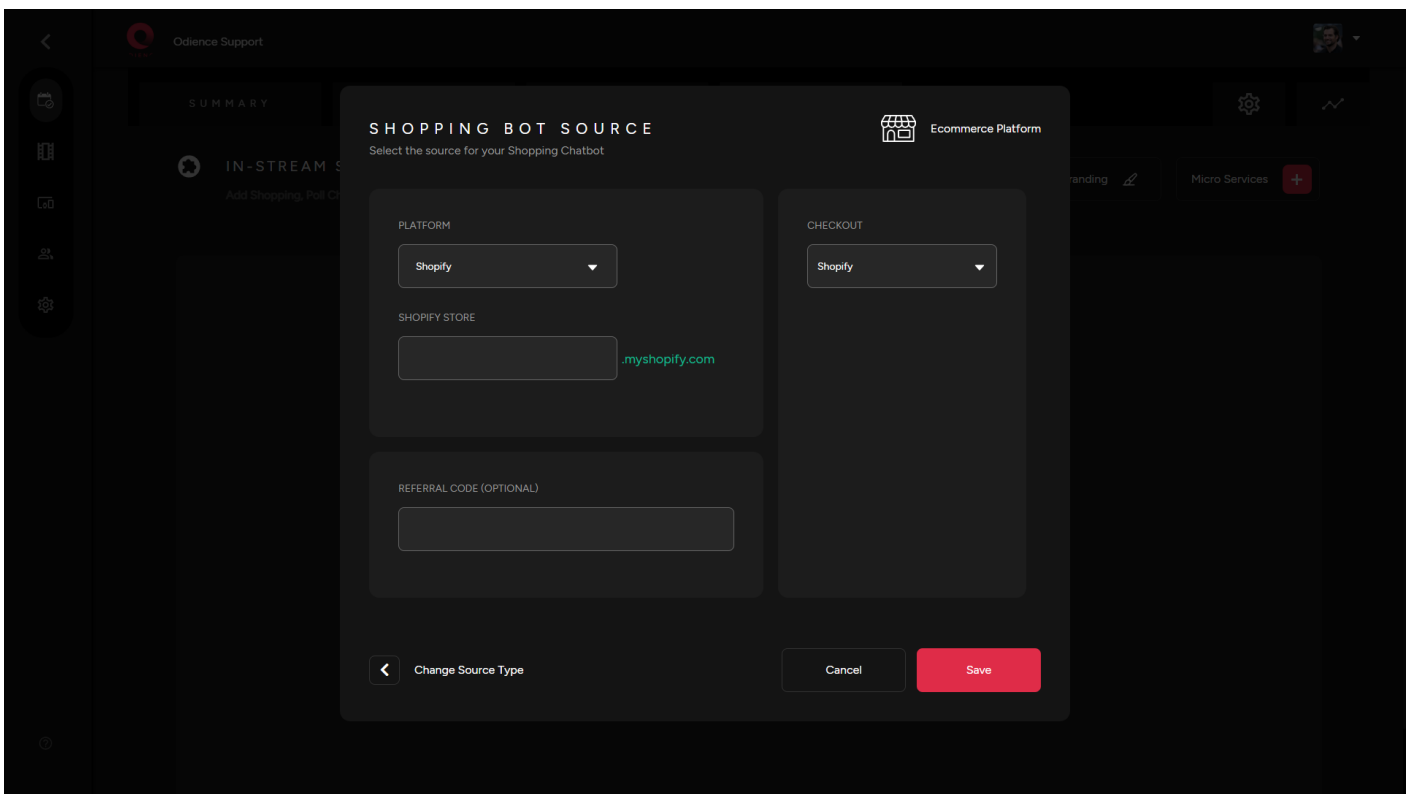


2. Select "Ecommerce platform".

Note: Odience supports Ecommerce Platforms such as Shopify, Magento and others. Odience also support the use of Google, Amazon & other XML merchant feeds.

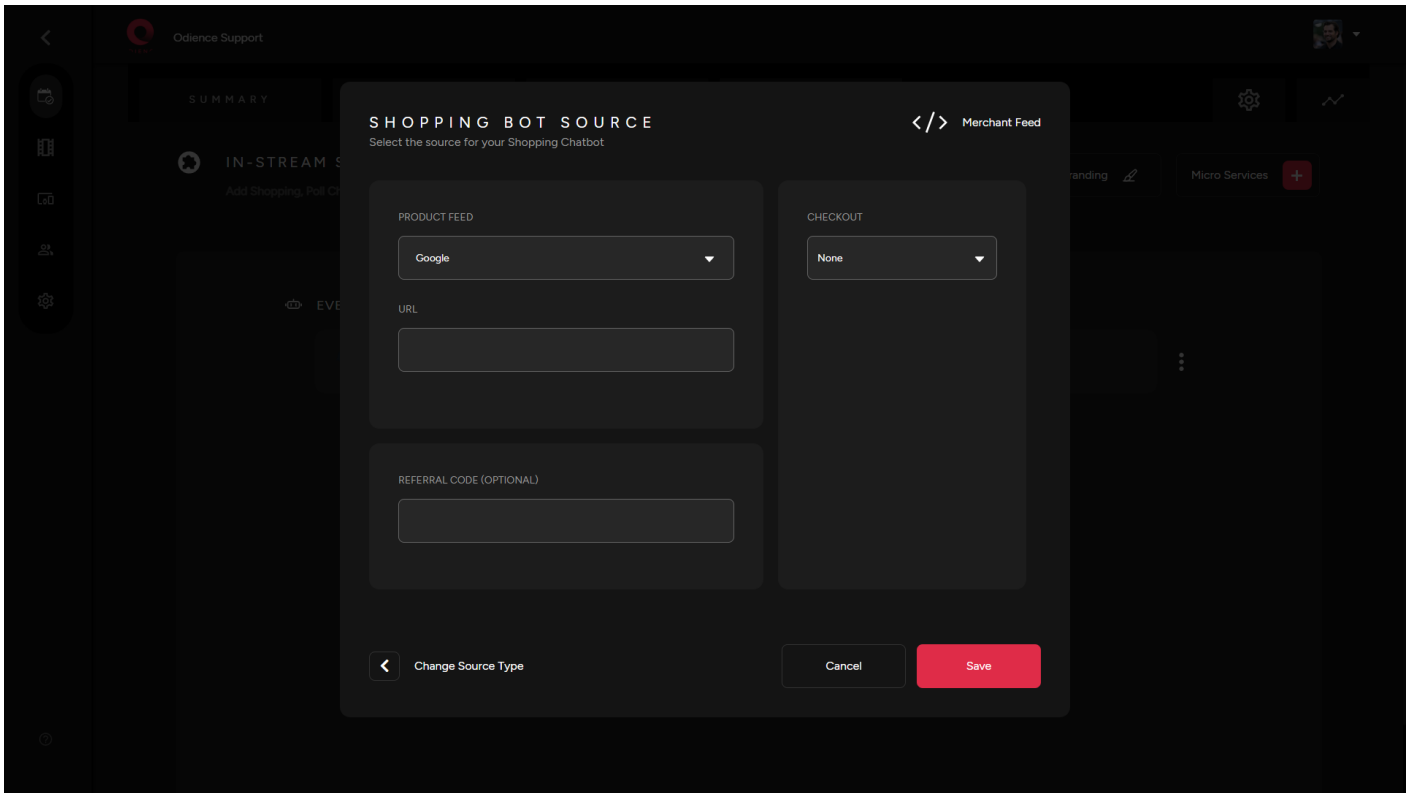


3. Select the platform you will be transferring your items from.



4. Link your Store to connect products to your chatbot. Referral Codes can also be created but is optional.

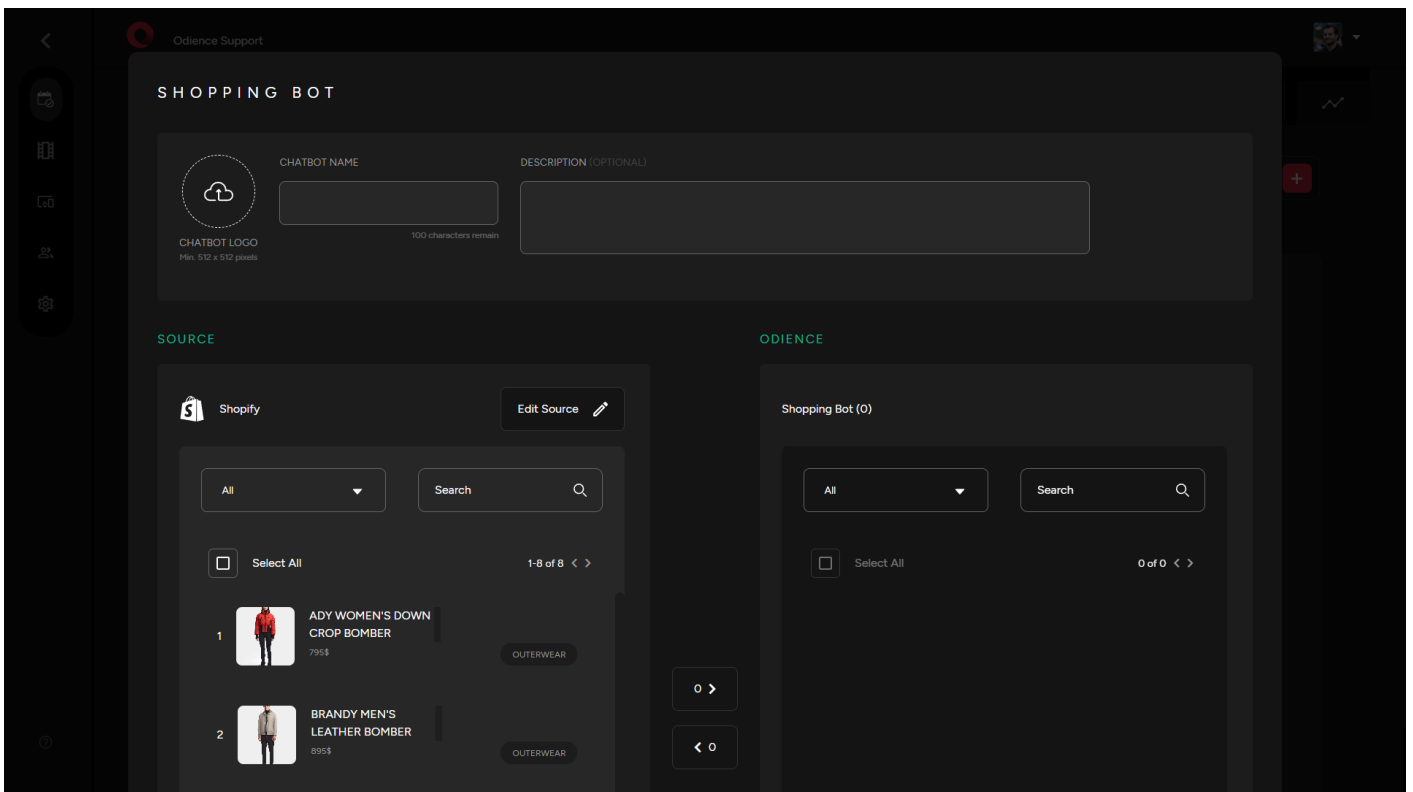
4.1. If Merchant Feed was selected over Ecommerce, you will need to provide an XML product feed URL (see screenshot below for reference). All steps before and after stay the same regardless of the shopping source.



- **Note:** Odience supports the use of Google, Amazon & other XML merchant feeds.

5. Select checkout platform & Click Save.

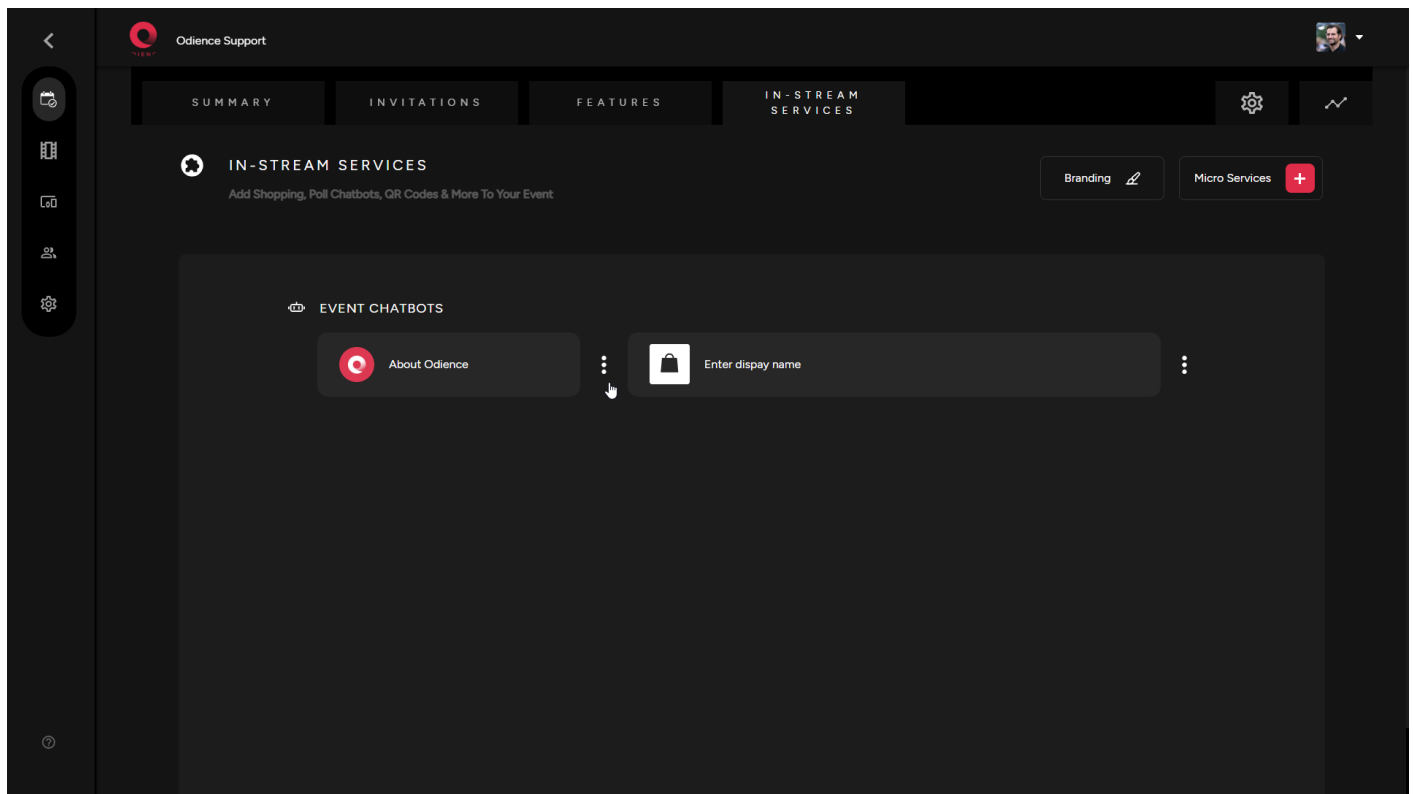
6. Add a Chatbot Logo, Name, Description (optional) & then select which products from your source you want to include in your Odience shopping chatbot.



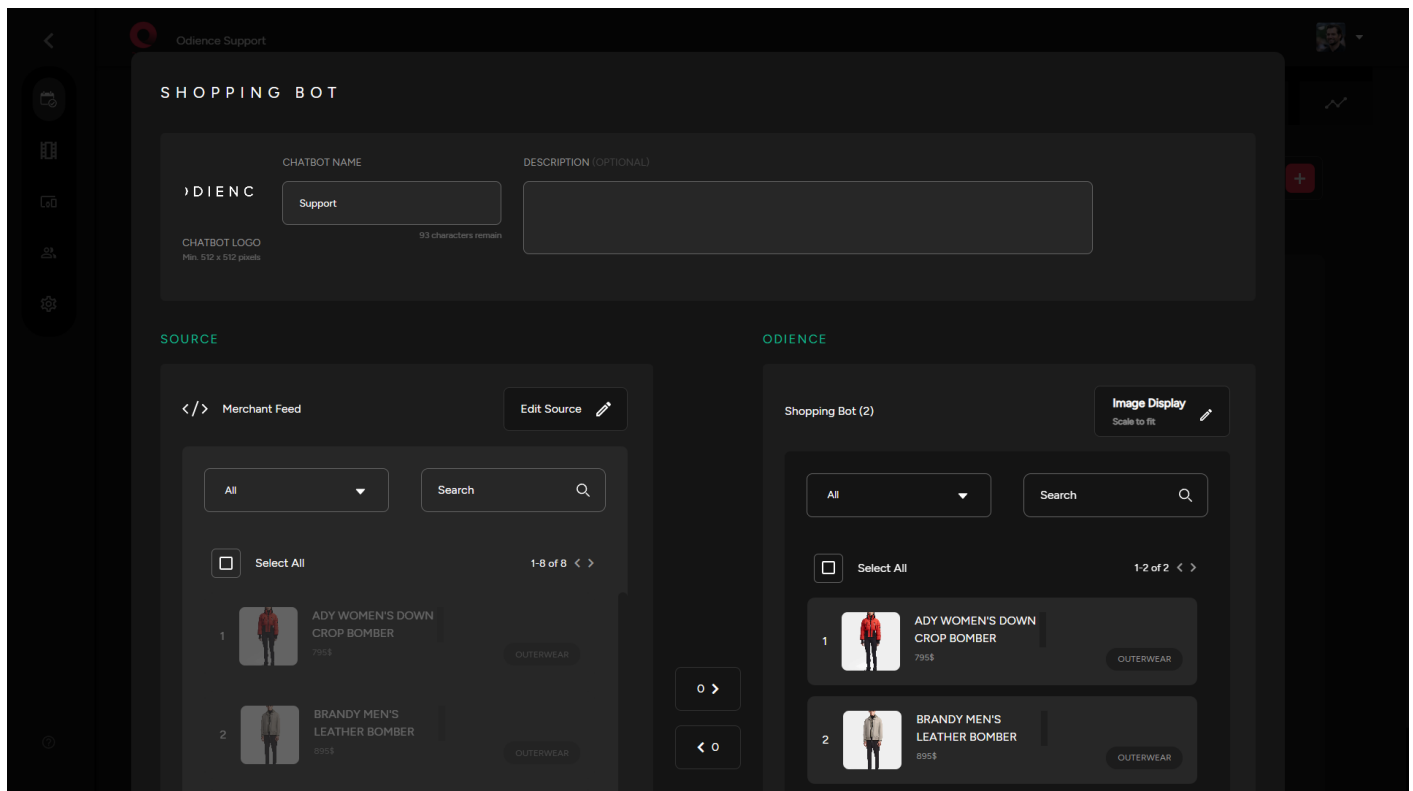
8. Click save to add Chabot to your event. The information can be edited.

Edit Chatbot

1. Select the stacked bullets for more options and click Edit.

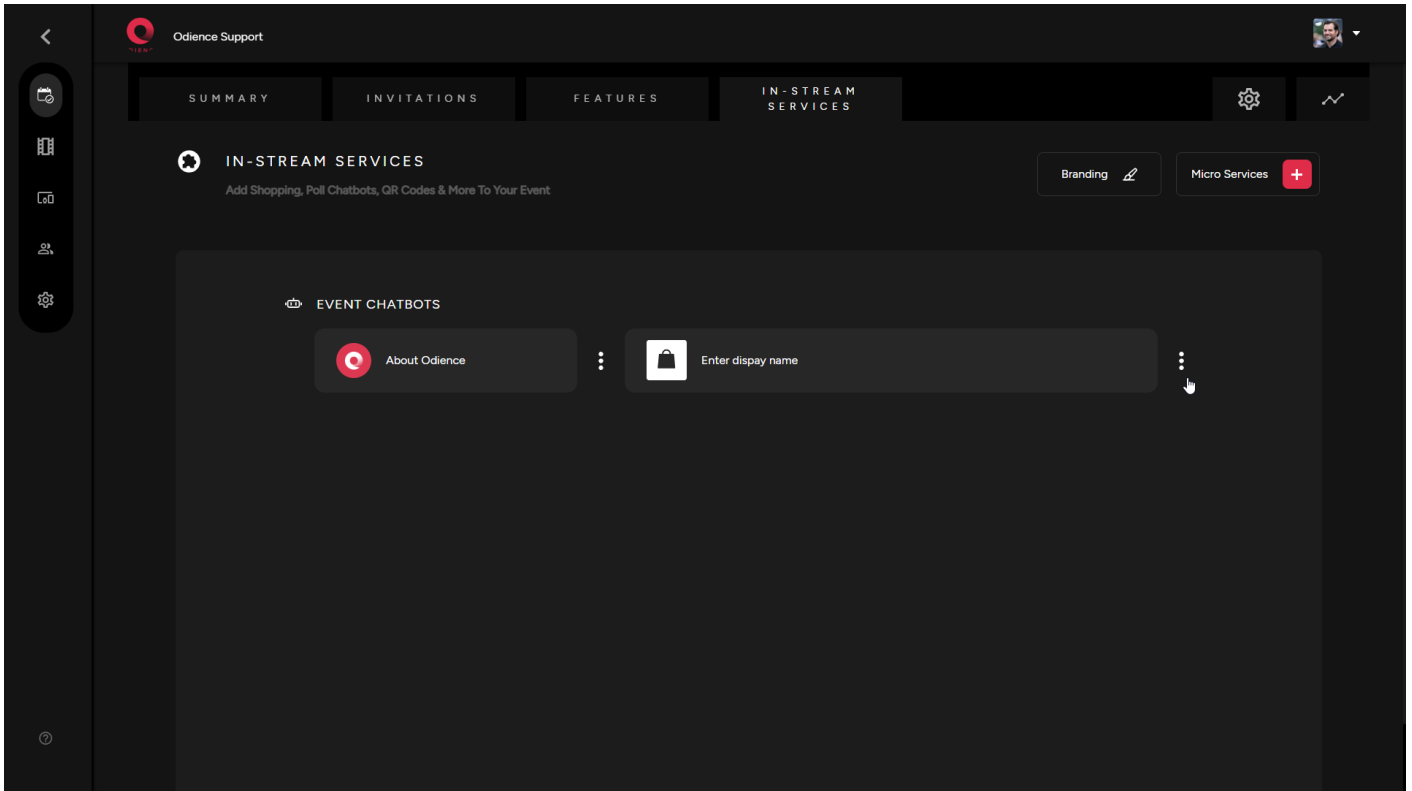


2. Edit Chatbot Name, Description and Products used in your chatbot. Click Save to confirm changes.

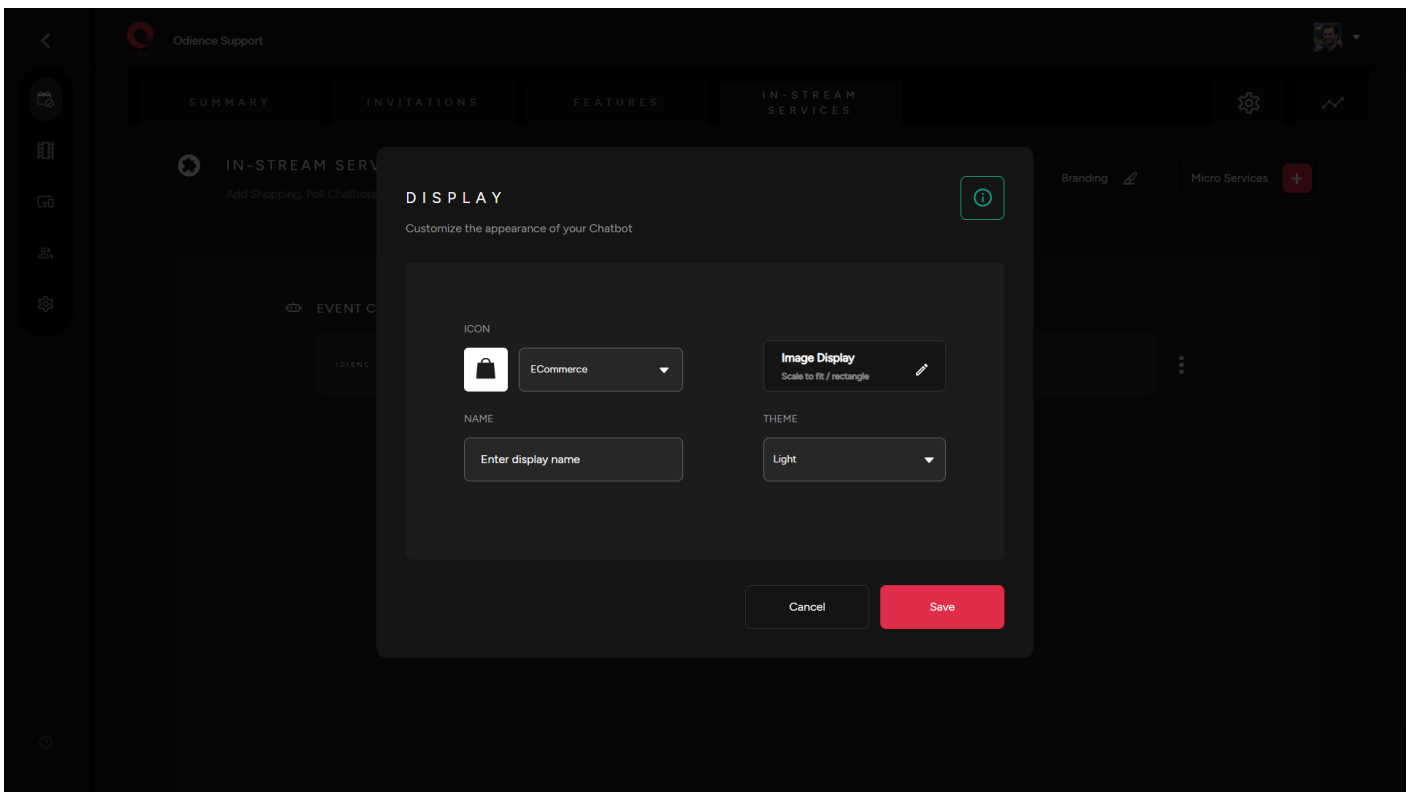


Customize Appearance

1. Select the three stacked bullets on the right side of your chatbot.



2. Customize the appearance of your chatbot. Click Save to confirm changes.



Revision #11

Created 7 March 2024 19:17:21 by Admin

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